

**JOE WHEELER ELECTRIC MEMBERSHIP CORPORATION  
OPERATIONAL POLICY**

**Policy No.214**

ADOPTED: FEB. 22, 1993

AMENDED: JANUARY 24, 2008

BOARD APPROVED: OCTOBER 7, 2014

Subject: Meter Testing--Residential & Commercial

I. Objective

- A. To establish reasonable guidelines for testing accuracy of electricity measuring devices.
- B. To establish a proper set of charges to the customer for requests other than the adopted guidelines.

II. Policy

- A. All meters shall be tested and/or removed at reasonable intervals. (Random statistical sampling may be done to establish the compliance of accuracy standards in order to meet the system goal of 100% accuracy).
- B. The Cooperative will test any meter through which the customer is receiving service if the customer requests his or her meter to be tested. If the test shows such meter to be accurate within two percent (2%) plus or minus, the cost of such test shall be borne by the customer; otherwise, it shall be at the expense of the Cooperative.
- C. If a meter test shows an inaccuracy of more than plus or minus 2%, an adjustment for the amount to bring the meter accuracy to 100% will be made on the customer's account for a period up to 180 days (6 months). ([See policy No.215: Meter Errors /Other Billing Discrepancies](#))

III. Responsibility

- A. The Board of Trustees is responsible for a periodic review of this policy and shall approve all changes to the policy.
- B. The General Manager is responsible for the implementation of the policy.